Diagnosing Trouble Conditions

In the event your trouble light is on, press ⓧ ② to display the trouble conditions.

1 Service required
i.e. Low battery, Siren damage, etc.

2 Loss of AC Power
If the building and/or neighborhood have lost electrical power, the system will continue to operate on battery for up to 24 hrs.

3 Telephone Line Fault
The alarm has detected a telephone problem. Call Telephone Service provider immediately.

4 Failure to communicate
The system attempted to communicate with monitoring station but failed. This may be due to Trouble 3.

5 Sensor (or Zone) Fault
The system is experiencing difficulties with one or more sensors on the system.

6 Sensor (or Zone) Tamper
The system has detected a tamper condition with one or more sensors on the system.

7 Sensor (or Zone) Low Battery
If the system has been equipped with wireless sensors, one or more has reported a low battery condition.

8 Loss of Time & Date
If complete power was lost (AC and Battery), the time and date will need to be re-programmed.

Press ● Reset for 4 seconds to reset trouble conditions.

Save on your homeowner's insurance:
The Maxguard Alarms Homeowner's Insurance Certificate may entitle you to a discount on your homeowner's Insurance. Contact your insurance company for more details.

What to do when the alarm goes off:

The first reaction, on hearing your alarm is panic. Obviously, if an alarm is ringing there's a problem and probably a big one. This isn't necessarily true. But it's still human nature to get startled by an alarm and think the worst. Here are a few sample tips on what to do when your alarm goes off:

1. Stay calm; don't panic.

2. Determine if there really is a fire or an intruder.

3. Turn off your system by carefully entering the 4- digit of your user code.

4. Maxguard Alarms will not call if you cancel your alarm within the allotted delay period.

5. Otherwise be ready to identify yourself with the system number and passcard number/password.

Maxguard Alarms

For additional information or troubleshooting help, you can also call or email for further support.

24-hour Monitoring Station Support
416-740-3622

Email Support/Service
service@maxguardalarms.com

Website
www.maxguardalarms.com

Information
416-410-9699

Maxguard Alarms

Power 832 Alarm
Quick Reference Manual

System # _____

24 Hour Monitoring Station Support
416-740-3622

Office
416-410-9699

Arming Your System in "Stay"

Close all sensors (i.e. close doors and windows). The Ready green light should be on. To arm, press and hold the "**Stay**" key for 3 seconds.The "**Armed**" red light will turn on, arming your sensored windows and doors but not your motion sensor. You can now walk around the inside of your home.

⬤ Stay

***Be sure to disarm your system before you open windows and doors.

Arming Your System in "Away"

Close all sensors (i.e. doors and windows). The Ready green light indicator should be on. To arm, press and hold the "**Away**" key for 3 seconds. The "**Armed**" red light indicator will turn on and the keypad will beep. You now have approximately 60 seconds to leave the premises. To cancel the arming sequence, enter your access code.

⬤ Away

Disarming Your System

Enter your access code to disarm anytime the system is armed (i.e. Alarm red light indicator is on). The keypad will beep if you walk through the entry door. You must enter your code within 30 seconds to avoid an alarm condition.

Setting System Time

To change time and date setting, please proceed carefully as follows:

Press ✳ ⑥ (master code) ① (enter time using 24 hour format. Example: 9:15 a.m. = ⓪ ⑨ ① ⑤ or 2:15 p.m. = ① ④ ① ⑤) Press # key twice when finished. Wait approximately 2 minutes for the new time to appear on the screen.

Maxguard Alarms

⸌11:30 PM⸍

Panic Buttons

Send Fire Message, press and hold both buttons for 3 seconds.

Send Police Message, press and hold both buttons for 3 seconds.

Chime

To activate or deactivate the chime when opening doors or windows, hold the "**Chime**" button for 3 seconds.

⬤ Chime

In the event of a false alarm, please call the station immediately at 416-740-3622

Quick Exit

When the system is armed in "**Stay**" mode and you need to exit, use the "**Quick Exit**" function to avoid disarming and rearming the system. Press and hold the "**Exit**" key for 2 seconds. You now have 2 minutes to leave the premises through your exit door. When the door is closed again, the rearming exit time is cancelled.

⬤ Exit

Bypassing Zones

To bypass a zone, press ✳ ①The "**bypass**" or system indicator will flash. Enter the 2-digit number for the sensor to be bypassed (i.e 03 for sensor number 3).

To bypass an additional sensor, enter another 2-digit entry for the sensor. Press # to exit.

The bypass or system indicator will stay on. The next time you arm your system, the zones will be bypassed.

For that one time only disarming will reset previous by passing (Zones are no longer bypassed).

Change Master Security Code

Press: ✳ ⑤ (current master code) ④⓪ (new 4-digit master code) #.

Be very careful when changing your code. Any mistakes in this procedure will require a service technician at your premises.

Do not use "0" as the first digit. You must use your new code to arm and disarm the system "BEFORE" using STAY or AWAY button. If your code does not work, call for service immediately.

Press the # key in the event you make an error entering your code.